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SENATE JOINT RESOLUTION 76
By Crowe

A RESOLUTION to honor Baxter Healthcare, now Allegiance
Healthcare of Johnson City, upon receiving the
Tennessee Quality Achievement Award.

WHEREAS, It is appropriate that this legislative body honor those entities which, through
their abiding commitment to excellence, are a credit to this state; and

WHEREAS, during the late 1970s and early 80s, there was an increasing realization and
concern that the key to effective international competition and national economic viability
resided in the quality of goods and services being produced by American industry. This
concern led to the development of the Malcolm Baldrige Quality Award that was signed into law
in 1982; and

WHEREAS, beginning circa 1991, states began developing quality award programs
based on the Baldrige criteria; and

WHEREAS, the Tennessee Quality Achievement Award, by any measure, is the most
successful state or local award program in the U.S. and is recognized nationally and
internationally as a role model; and

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WHEREAS, the mission of the Tennessee Quality Achievement Award reflects the organization's emphasis on promoting and accelerating the economic well-being of the state of Tennessee by fostering quality awareness and education, recognizing significant achievements and sharing winning strategies and best practices among all companies/organizations; and

WHEREAS, Allegiance Healthcare of Johnson City is one outstanding establishment that has received highly deserved recognition through the Tennessee Quality Achievement Award program, being one of 132 businesses and institutions named winners in this the fourth year of a statewide program designed to stimulate the quality of products and services in Tennessee through quality and management practices; and

WHEREAS, Allegiance Healthcare of Johnson City has concentrated on team work and quality management and has made a relentless effort to exceed customer expectations; and

WHEREAS, the company has spearheaded quality management reforms that focus on their customers and their employees; and

WHEREAS, This General Assembly finds it appropriate to pause in its deliberations to honor and commend Allegiance Healthcare of Johnson City for their demonstration of significant and quantifiable progress through the evaluation of their system; now, therefore,

BE IT RESOLVED BY THE SENATE OF THE ONE-HUNDREDTH GENERAL ASSEMBLY OF THE STATE OF TENNESSEE, THE HOUSE OF REPRESENTATIVES CONCURRING, That we hereby honor and commend Allegiance Healthcare of Johnson City upon receiving the Tennessee Quality Achievement Award and extend our sincere wishes for continued success in future endeavors.

BE IT FURTHER RESOLVED, That an appropriate copy of this resolution be prepared for presentation with this final clause omitted from such copy.